

Warranty Information



Cycles.

Complete bikes and trikes are sold with full manufacturer's warranty. Refer to the manufacturer's warranty agreements for full details. Any warranty concerns will be referred to the manufacturer for action. If you believe you have a possible warranty concern with a bike or trike supplied by DT Recumbents, please contact us with the details and we will work with the relevant manufacturer to resolve the matter.

Parts.

Parts supplied by DT Recumbents are warranted by the individual part manufacturer. Unless advised otherwise, we source parts from Australian distributors and retail suppliers to ensure local product support.

Freight costs for warranty items are at customer expense unless agreed (in writing) otherwise.

Parts fabricated and supplied by DT Recumbents are warranted for 1 year from date of shipment or collection from DT Recumbents' facility.

Labour.

Service labour is warranted for 30 days from date of service.

The Bottom Line

If you have a warranty or service concern, contact us for assistance. Each case is treated individually and assessed on its own merits.

Nothing in the above limits your rights under Australian Consumer Law.